

Emergency Scenario #4

Emergency situations can happen any time at work. Read this short emergency-response scenario and test your knowledge. What would you do?

1) A colleague trips and twists her ankle in the parking lot outside your work location. When your colleague gets into the building, she tells you about ankle, says it really hurts and asks you to get her ice. Her ankle is very swollen and bruised and she is crying. What should you do? Select one of the following:

- A) I got ice for her and told her to prop her leg/ankle up on a chair.
- B) I didn't do anything. I told her I couldn't assist her and that she should contact her family doctor or go to the ER.
- C) I checked my emergency badge tag and followed the instructions to call Security so that they could activate the emergency-response process. Security then notified Hershey's Emergency Action Response Team (employees trained to respond to medical emergencies) to respond to the scene right away to assess the situation and provide basic first aid if needed.
- D) I told her that she should go home.
- Other (please specify)

If you selected other, please specify:

Additional comments:

2) Last name:

3) First name:

4) Select your location:

- 11 East
- 14 East
- 14 East Fitness Center
- 19 East Admin
- 1 Crystal A
- 100 Crystal A
- 175 Crystal A
- 200 Crystal A

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5) Your answer was "C) I checked my emergency badge tag and followed the instructions to call Security so that they could activate the emergency-response process. Security then notified Hershey's Emergency Action Response Team (employees trained to respond to medical emergencies) to respond to the scene right away to assess the situation and provide basic first aid if needed." The correct answer is "C) I checked my emergency badge tag and followed the instructions to call Security so that they could activate the emergency-response process. Security then notified Hershey's Emergency Action Response Team (employees trained to respond to medical emergencies) to respond to the scene right away to assess the situation and provide basic first aid if needed."

You could save a life -- your own or a colleague's -- by remembering these two simple steps for handling a medical emergency: 1. Call 9-911 to request an ambulance and stay on the phone to provide event details. If you are using a cell phone, dial 911 directly; 2. After you call 911, call Security at the location where the emergency is happening and stay on the phone to provide event and location details. If you don't have one, phone stickers and badge tags are available with the Security phone numbers. You can get phone stickers from the front desk receptionist in your building. You can get a badge tag by contacting the myHR Support Center at myHR@hersheys.com.

Your feedback on this scenario is appreciated.

6) Was this scenario helpful?

- Yes
 No

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